

Family Outcomes Survey

Frequently Asked Questions
Updated October 2021

1. When should families receive a postcard?
 - *Families will receive a postcard after they have received 6 months of services.*
2. When will families receive a survey?
 - *Families will receive a survey after their child has received 6 months of services and again a month after the child exits the program.*
3. If a child closes earlier than their 3rd birthday, how do we receive a participant code?
 - *Service Coordination Supervisors or Service Coordinators should contact their Regional Coordinator to receive a participant code.*
4. How do I know which family should receive a postcard?
 - *Team for Early Childhood Solutions (TECS) will send a list to EI agency supervisors of families with their FIRST 6-month IFSP review. The Service Coordinator can also go to their homepage in BRIDGES and run an “upcoming meeting” report. A list of children who have a 6-month IFSP review in the next 60 days will be listed. Only children who will have their FIRST 6-month review will need a postcard.*
5. If a family receives a postcard, should I still complete the Child Outcomes Summary?
 - *Yes, the postcard explains the Family Outcomes. The Child Outcomes Summary is completed as a requirement for the global child outcomes data.*
6. Are the family outcomes that are measured from the ECO Family Outcomes Survey the same as the IFSP outcomes?
 - *No. There are three global Family Outcomes. States are required to report on the percent of families participating in Part C who state that early intervention services have helped the family:*
 1. Know their rights.
 2. Communicate their child’s needs.
 3. Help their child develop and learn.
 - *IFSP outcomes are individualized and are based on the family and child’s priorities, concerns and needs. IFSP outcomes are functional, participation-based and measurable.*
7. Is there another Family Outcomes Survey training to participate in?
 - *The Family Outcomes Survey training can be accessed and viewed in SCEILS.*
8. How should we explain the survey and communicate with families?
 - *Please see the “Talking Points” document for guidance on how to communicate the family survey with families.*
9. Where can I find the participant code?
 - *The participant code can be found in the communication log in BRIDGES.*
10. Who I should I contact if I have not received a participant code?
 - *Contact your Regional Coordinator.*