



Frequently Asked Questions about Family Outcomes

What family outcomes will be considered and reported?

The Office of Special Education Programs (OSEP) requires that all states turn in information about family experiences with Part C BabyNet services. They want to know if families feel that early intervention services have helped them:

- a. Know their rights,
- b. Effectively communicate their children's needs, and
- c. Help their children develop and learn.

How will BabyNet gather family outcomes information?

The South Carolina BabyNet system will use a Family Survey to gather this information.

How will the information be used?

BabyNet will use this information to help find areas to offer training for their staff and to help find areas in the system to watch closely, with hopes to help make our system even better.

Who should fill out the survey?

The person who can give the best information about your family experiences with BabyNet. This is up to your family. For some families, one person may fill out the survey. In other families, two people may talk and fill out the survey together. Or, families may choose to talk with other important family members and fill out the survey.

How long will the survey take to finish?

It should take you about 10-15 minutes, but it could take shorter or longer amounts of time. Each family will be different.

I have twins who exited BabyNet. Should I fill out two surveys?

If you feel your answers are the same for each child, then only fill out one survey. If you feel your answers are different for each child, then fill out a survey for each child. This choice is up to your individual family.

Who will see my family's answers to this survey?

Your answers are in no way connected to your child, family, or service providers. Only combined information from all families taking the survey will be shared in a public report.

What if I have more questions?

You can call Leah Perry at 803-935-5227 or send an email to <u>lwilson@cdd.sc.edu</u> at the Team for Early Childhood Solutions (TECS) office. Also, you can visit the TECS website <u>http://www.sc.edu/tecs</u> for more information regarding Family Outcomes or to fill out the survey online. Emails about family outcomes should say "**FAMILY OUTCOMES QUESTION**" in the subject line. You will be answered as quickly as possible.