

Frequently Asked Questions about Family Outcomes

What are family outcomes?

Family Outcomes are results measures made by the Office of Special Education Programs (OSEP) for all states serving young children and their families. They focus on families being able to:

- a. Know their rights;
- b. Effectively communicate their children's needs; and
- c. Help their children develop and learn, by the time they exit the BabyNet system.

How are the outcomes collected for each family who receives BabyNet services?

A Family Survey is sent to families of children who have exited the system within the last 30 days. Only children and families who received at least six months of BabyNet services are sent a survey.

How will the information be used?

The information collected will help make the BabyNet system even better for children and families by improving services, policy, monitoring, and training.

Who should fill out the survey?

The person who can give the best information about your family experiences with BabyNet should fill out the Family Survey. *For Example:* For some families, one person may fill out the survey. In other families, two people may talk and fill out the survey together. Some families may choose to talk with other important family and friends to fill out the survey.

How long will the survey take to finish?

It should take no longer than *10-15 minutes* to complete the survey. Each family will be different.

I have twins who exited BabyNet. Should I fill out two surveys?

Yes. A survey should be completed for each child. Each child's services are matched to their needs which may result in each child possibly having different outcomes.

Who will see my family's answers to this survey?

No one. All individual family responses will be kept private. Only combined survey information from all families of children exiting during the same timeframe will be shared in a public report.

What if I have more questions?

Contact the Team for Early Childhood Solutions (TECS) at 803-935-5227 or send an email through our help desk at <http://tecshelpdesk.zendesk.com> by clicking on "Submit a Request" at the top of the page.