

# Communications

## Fall 2008

# **School of Medicine Library**

# http://uscm.med.sc.edu

## From the Director

## 2007-2008 In Review

The Library was entered 78,394 times during 2007-2008. The Library faculty and staff answered 3,270 questions, provided 66 instructional sessions for over 1,086 attendees, circulated 2,418 books and journals, borrowed 2,294 items for School of Medicine faculty, students, staff and South Carolina health professionals, loaned 1,358 items to other libraries, and purchased and cataloged 987 books and journals. In addition, please note these accomplishments by the Library faculty and staff.

#### Digital Library Expansion

- Expanded the e-journal collection with addition of ScienceDirect Freedom Collection, Cell Press Journal Backfile Collection, NEJM site license, and four new e-journals recommended by faculty. The Library's web site now provides access to over 28,000 e-journals.
- Augmented access to biomedical databases, adding Cochrane Library, Dietary Supplements Labels Database, Carcinogenic Potency Database, Drug Information Portal, Social Science Section of Journal Citation Reports, Access Science, Ovid's Nursing Collection II: Lippincott Premier Nursing Journals, and ProQuest Nursing & Allied Health Source.

#### **Educational Services**

- Added a Tutorials area to Library website with 30 tutorials on topics such as evidence-based medicine resources and PubMed. New tutorials developed by Library faculty and staff this year included RSS Feeds, Creating Ovid Autoalerts, M-I Orientation, and Information Seeking Paths for Case Studies (ICM-1).
- Revamped M-I Orientation and Introduction to Clinical Medicine-1 from small group format to web-based tutorials which were well received by students.
- Participated in Medical Spanish Curriculum Planning Committee activities, including development of a language basics lecture, a medical Spanish reference presentation, two self-study modules, and small group sessions materials.

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## Welcome, New Students, Faculty and Staff!

The Library faculty and staff extend a heartfelt "welcome" to all new students, faculty, and staff of the School of Medicine. We invite you to explore all of our many electronic and print resources. We provide access to over 28,000 e-journals, 400 e-books, and 80 databases. Our staff is committed to helping you find the information you need to be successful. Fee free to make use of our online Ask-A-Librarian form throughout the year :

Ask a Libraria By Phone: Reference Desk: (803) 733- Reference Desk Hours: 8 a	3361
Online: Online Reference Hours: 8 be answered the following to	xm. to 4 p.m. Monday - Friday (all questions submitted after 4 p.m. will usiness day)
Please fill out the form below	including as many details as possible to help us in assisting you.
If you are having problems a Problems form.	ccessing one of the Library's E-Resources, please fill out our Access
An asterisk (*) indicates a re	quired field
'Name	
"Affiliation	USC School of Medicine Faculty/Staff     USC School of Medicine Student     Other
*Email Address	
Phone Number	
"Preferred lifethod of Contact	O Email O Phone
"Reference Guestion	0
	Submit Query

#### (Found on the Library's Web page)

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# From the Director (cont.)

- Continued with evidence-based medicine tutorial for Library component of Introduction to Clinical Medicine-2 course and provided library research instruction for BMSC 700, nurse anesthesia program, School of Public Health course, and a Computers in Medicine session for area high school students.
- Expanded monthly class offerings to include classes on Google and Web 2.0 Technologies.

#### Grants and Partnership Projects

- Collaborated with Columbia Free Clinic on the Partnering to Improve Patient Education grant project funded by the National Network of Libraries of Medicine Southeastern/Atlantic Region. The Library purchased a computer, projector and screen for their patient education room, conducted a staff training session on MedlinePlus, and improved their website. PI – Allison LoCicero. Co-PI – Rozalynd Anderson.
- Developed a Library Disaster Plan with a grant from the National Endowment for the Humanities. See article on page 3. Pl – Felicia Yeh. Co-Pl – Laura Kane.
- Received a research grant from the Southern Chapter of the Medical Library Association to study the effectiveness of online tutorials. PI Rozalynd Anderson. Co-PI Steven Wilson.
- Partnered with Greenville Hospital System Health Sciences Library on design of the information commons in new GHS Research Education and Innovation building.
- Expanded the Center for Disability Resources (CDR) Library scope of service from the southeast to the entire country. The CDR Library provided services to 1,111 individuals who needed disability information and had almost 5,000 visitors to its web site.
- Provided support for web sites for several School of Medicine initiatives including LCME Self-Study, Strategic Planning Initiatve, Transnational Alliance for Genetic Counseling Theses Database, and the Ultrasound in Medical Education Interest Group.

#### **Physical Space Enhancements**

- Created an Information Commons on first floor which includes ten public workstations, a sofa, laptop-ready chairs with attached tablets and cup holders, study tables, oak magazine spinners with current issues of core journals, and a newspaper rack with newspapers and popular magazines. Four 40" flat panel LCD displays were installed with high definition television channels CNN, ESPN, Discovery Health, and Discovery HD Theatre with closed captioning.
- Simplified copying and printing for users by implementing Unicard, a single payment system.

I would like to thank the Library faculty and staff for their excellent work this past year. As evidenced by this report, they are strongly committed to the Library's mission to provide exemplary library and information services to support the education, research and patient care programs of the School of Medicine, and to provide high quality health information to the people of South Carolina.

- Ruth Riley, Director of Library Services



## **Overview of Tutorials**

Want to learn how to use some of the Library's electronic resources more effectively? A variety of on-demand, selfpaced, interactive tutorials have been added to the Library's Online Tutorials page (http://uscm.med.sc.edu/ tutorials.htm). Some of the available single-module tutorials include:

- Accessing fulltext in Ovid MEDLINE
- Accessing fulltext in PubMed
- Remote Access to Library Resources: Residents
- RSS Feeds Tutorial

Other tutorials have multiple modules that users can work through sequentially or individually. Most modules take five minutes or less to complete. In the Evidence-Based Medicine Resources Tutorial, users can learn more about the Cochrane Library and Essential Evidence Plus. The M-I Orientation Tutorial and the Library Orientation for Residents Tutorial include modules covering E-journals, MDConsult, and Access Medicine. The Library Orientation for Residents Tutorial also features modules on DXplain and accessing PDA resources.

Printable handouts are available for some of the tutorials. You can access the list of available tutorials by clicking Tutorials in the left navigation bar located on every Library web page.

## **Disaster Plan Project**

The School of Medicine Library was awarded a \$4,500 grant by the National Endowment for the Humanities (NEH) to support the development of a disaster plan for the Library. This project, led by Felicia Yeh, spanned January 2007 to June 2008. A Disaster Plan Task Force was formed to plan and carry out activities for the disaster plan project. Two consultants were also hired to provide guidance and training in disaster planning and recovery.

With assistance from the School of Medicine Facilities Management staff, USC Police Department, and USC Fire Department, the following activities were accomplished during the 18-month grant period:

- A library building survey was conducted to identify areas of risks and hazards;
- Procedures and systems were established to mitigate potential risks;
- Collection priorities were determined;
- Procedures for quick response were developed to limit damage to collections;
- An emergency flip chart was created and distributed to all staff;
- Four panic buttons were installed to reinforce library security;

- Four staff training sessions on personal safety, fire safety, hurricane preparedness, and a mock disaster were conducted; and
- The disaster plan was developed.

The completion of this project provides the best possible protection to the Library and its staff.

The Library will implement the disaster plan next. Revisions will be made based on issues that occur during the implementation. The plan will also be revised twice per year to make necessary changes. Drills will be held on a regular basis to ensure that library staff remain familiar with proper procedures and actions according to the plan.



Photo of Panic Button on Second Floor



# Statewide Book Delivery Service Now Available

## Need a book from a S.C. academic library? Now you can get it with little hassle!

### What is PASCAL Delivers?

"PASCAL Delivers" is a rapid book delivery service for patrons of all PASCAL member institutions. (PASCAL stands for Partnership Among South Carolina Academic Libraries.) Library users can request books from any member library.

#### What does this service cost?

Nothing! It's free for current School of Medicine students, faculty, and staff who are in good standing (no overdue books or fines).

#### How do I request a book?

- From the SOM Library's web site, click on "Library Catalog." From there, you have two
  options:
  - 1. Click directly on the green PASCAL Delivers button and start searching for books in the combined catalog; or
  - 2. Perform a search in the SOM Library Catalog, and when you cannot find an item, click on the PASCAL Delivers "pass-through" button at the top of the screen, as in the image below:



# PASCAL Delivers (cont.)

- Your search will be automatically replicated in the PASCAL Delivers catalog. You may also perform new Title, Author, Subject, or Keyword searches.
- Click on the title you want, and then click "Request this Item."
- When you are asked "With which institution are you affiliated?" you must select "USC School of Medicine" from the drop-down menu, then click "Submit above information." \



- Next, you will be asked to type your name and Student/Employee ID, which is your SSN (this will verify your affiliation with the USC School of Medicine).
- You will receive a confirmation that your request was successful.
- After 5-6 days, you will receive either an email or a phone call informing you that the book is ready to be picked up.
- Come to the SOM Library's Circulation desk to pick up the item.

### How quickly can I get a book, and how long can I keep it?

Books are normally delivered within one week. We will call you or email you to let you know when it's available to be picked up at the Circulation Desk. The book can be kept for up to 6 weeks.

For more information, please see FAQ's at http://uscm.med.sc.edu/ pascaldeliversfaq.htm or contact Laura Kane at laura@gw.med.sc.edu.

# Faculty & Staff News

## Publications, Grants, and Special Recognitions

- Kane, Laura Townsend. "Careers for the Information Professional" in Sheldon & Haycock, eds. *The Portable MLIS: Insights from the Experts*. Westport, CT: Libraries Unlimited, 2008.
- Ruth Riley, Director of Library Services, is serving as Chair, Partnership Among South Carolina Academic Libraries (PASCAL), during 2008-09. PASCAL is a consortium of South Carolina's academic libraries which cooperate on a broad range of issues including shared licensing of electronic resources and PASCAL Delivers, a rapid book delivery service from a single, web-based, unified catalog of holdings from 40 academic libraries.
- Roz Anderson, Assistant Director for Education & Outreach, has been approved for membership in the Medical Library Association Academy of Health Information Professionals (AHIP) at the Senior Member Level through 2013.

- Kane, Laura T. "Internet Resources: Diabetes." *MLA News*. June/July 2008 (no. 407): pp. 10-11.
- Roz Anderson, Assistant Director for Education & Outreach, and Steve Wilson, Coordinator, Center for Disability Resources Library, received a \$5,959 grant award from the National Network of Libraries of Medicine Southeastern/Atlantic Region for their "Creating the InfoAble Portal" project with the Columbia office of Family Connection, a support network for families who have children with special needs. The grant will improve access to information technology and library and information services by purchasing and installing a computer, printer, and projector in the Columbia Family Connection's new Family Wing and improve access to disability and health information by creating the InfoAble Portal, which will become the default homepage for the new multimedia computer system and a new product feature on the Center for Disability Resources Library web site.

## **Fond Farewells**



**Allison LoCicero**, Web Services Librarian, recently accepted a position as the Training Coordinator for the Triple P—Positive Parenting Program. She began working in the library as a graduate assistant in 2000 and became part of the library faculty in 2003. Allison will be greatly missed by all of us. We wish her the best of luck with her new position.



**Mark Herro**, who worked in both the library's Circulation and Interlibrary Loan departments, recently accepted a position at Richland County Public Library, Southeast Branch. This will be Mark's first professional librarian position since receiving his Master's degree from the USC School of Library and Information Science. Congratulations, Mark!

## Welcome to New Staff Member!

**David Gomes** has recently joined the staff as a Library Specialist in the Circulation and Systems Departments. A native of Spartanburg, he graduated from Wofford College with a bachelors in English and is currently pursuing a Master of Library and Information Science at the University of South Carolina. He previously worked at Spartanburg Methodist College, where he was a library assistant in the Circulation, Reference, and Technical Services departments. You will most likely see David at the Circulation Desk during evening hours.



# Dr. Charles S. Bryan Book Signing April 17, 2008



Charles S. Bryan, M.D., MACP, Heyward Gibbes Distinguished Professor of Internal Medicine, signs copies of his newest book, *A Hound Dog in Anderson: Essays on Medicine and Life* (2008). This book is a collection of editorials written during Dr. Bryan's 31-year tenure as editor of The Journal of the South Carolina Medical Association.

## **New Option for Reporting Access Problems**

Have you ever had a problem accessing one of the library's electronic resources? If so, there is a new link on the library's web site to report it. On the left navigation bar, you will now find a link called "ACCESS PROBLEMS" that you may use to report problems with accessing e-journals, e-books, or databases. By reporting your problem via this link, you will help us resolve access issues as quickly as possible.



## **GHS Health Sciences Library Corner**

#### Greetings from Greenville!



USCSOM Library and Greenville Hospital System Health Sciences Library are working collaboratively on an Information Commons in the new Research, Education & Innovation building currently under construction on the Greenville campus. As the number of students from USCSOM expands, this 8,000 sq. ft area will meet student needs with group study rooms, a computer classroom, individual and group collaborative work areas, a practice presentation area, study carrels, computer workstations, a small print reference collection, and will be staffed by librarians able to assist in digital presentations. The Commons, with a target opening date of January 2010, will promote collaborative learning in a state-of-the art technology setting. The Health Sciences Library now at Greenville Memorial Hospital will remain in its present location.

#### Address:

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Phone: 803-733-3344 Fax: 803-733-1509

Web Site: http://uscm.med.sc.edu/

#### **Newsletter Committee:**

Laura Kane, Chair Roz Anderson Laura Howell Betty Phillips Steven Wilson