The number of people who took this survey by 3/18/2008 11:47:45 AM is: 185

LCME Self-Study Educational Resources Committee Survey

1. Please indicate your status:

   ☐ [28] M-I

   ☐ [32] M-II

   ☐ [19] M-III

   ☐ [15] M-IV

   ☐ [6] Graduate student

   ☐ [84] Faculty

Are the library hours appropriate?		Yes	No	N/A
2. SOM Library		☐ [142]	☐ [0]	☐ [32]
3. PHR Library		☐ [48]	☐ [3]	☐ [113]
4. GHS Library		☐ [57]	☐ [1]	☐ [116]

5. Comments:

[I get most everything I need online.]
[NA means I don't use it]
[24 hour access is vital. Library staffing provides little if any support to medical students need. I have not used the staff once in 4 years. All medical students need is a quiet place to study.]
[I have not had occasion to use the bricks/mortor library facilities.]
[I think that the 24 hour card access is a great feature.]
[So much is accessible without entering the actual building that the hours affect my resource utilization very little.]
[need a bit expanded hours at phr]
[I love the 24-hour access to the library, but even the regular hours are very convenient.]
[I love that we have 24 hr card access.]
[It is great to have 24 access to the library!]
[24 hour access is convenient for students.]
[I don't physically visit the library - use services by internet.]
[I'm able to get into the libray any time I wish so I have no complaints.]
[would like conference room available to students at any time not otherwise reserved]
[Having 24 hour access via the key cards is really important for a lot of us.]
[I love the card-swipe!]
[I am always able to access both the SOM library and PHR library whenever needed. Never had a problem getting in.]
[It might be helpful to shift hours slightly so that there is a staff person available at 7 or 7:30 to help in the cases where printers or other resources are unavailable before classes typically begin at 8am]
[I have answered yes, but in fact since electronic access to library materials is so good, I only visit

the library infrequently.]
[Do not use]
[Really appreciate the 24 hour access]
[librarians very helpful]
[I like that we have 24/7 access MOST days. Its good to have a reliable study place at all times.]
[I think it would encourage community use if the library were accessible after normal business hours.]
[card access and personelle responsiveness to request is great]
[should have a coffee shop/machine]
[excellent support and willingness to help locate articles.]
[I am sorry, I never use the library. I am having trouble w/ the online resources though.]
[After- hours access mandatory]

Is adequate library assistance available to you?				
		Yes	No	N/A
6. SOM Library		[142]	[0]	[31]
7. PHR Library		[47]	[4]	[111]
8. GHS Library		[59]	[1]	[111]

9. Comments:

[Service is always excellent.]
[NA means I don't use it]
[as per above. Library assistance is not needed for medical students.]
[I don't physically visit the library - use services by internet.]
[The library rocks]
[All librarians are friendly and eager to help.]
[SOM has great and very knowledgable staff!]
[The librarians at GHS are wonderful and extremely helpful. They are always willing to help with a search for articles or other issues.]
[Have not had opportunity to ask]
[The library personnel have always been very helpful and polite. The electronic resources are excellent. I have absolutely no complaints with the library,its resources, or its staff.]
[GHS librarians always helpful.]
[Would like to have private group study rooms available at GHS]
[Everyone in the GHS library is extremely helpful and friendly.]
[They do a fantastic job!]
[I love our library assistance. They are so helpful to me and I couldnt live without them.]
[The GHS librarians are absolutely amazing!]
[hours are great, and 24hour card access makes studying on any schedule possible-- love it.]
[Great help and response time]
[sama as above.]
[Librarians are particularly helpful with literature searches]
[The staff is extremely helpful]
[Very prompt assistance by phone and email, which is helpful for docs who can't get by the library in person]

Are the library staff responsive to your needs when seeking assistance?		Yes	No	N/A
10. SOM Library		☐ [138]	☐ [1]	☐ [34]
11. PHR Library		☐ [45]	☐ [2]	☐ [118]
12. GHS Library		☐ [60]	☐ [0]	☐ [112]

13. Comments:

[NA means I don't use it]
[above]
[I have always had positive and helpful interactions with the SOM library staff.]
[i have never asked for any assistance]
[They are all very nice and helpful.]
[I don't physically visit the library - use services by internet.]
[Everyone who works in the library is extremely helpful and friendly.]
[The response time of library staff to requests for assistance is impressive. The receptiveness of staff to student concerns is also a mark of the dedication of the library staff to the student body.]
[always receive timely and informed response]
[Steve Wilson has been excellent]
[Very much so!]
[my only comment it that the staff can be a little bit too friendly, and thus distracting.]
[Very helpful and willing to help out.]
[Very friendly and very helpful with all needs. Even computer/technical needs they are very willing to help out.]
[Every question/problem I have needed addressed has been done so effectively and with grace.]
[Always!]
[Incredible staff. Very helpful]
[Very quick!]
[they are friendly, and informative. Not only do they help obtain materials, they also teach us how to find it for ourselves.]
[excellent extremly efficient]
[When I was a resident I thought the staff was extremely friendly and helpful.]
[They located some articles for me overnight!]

Is study space adequate in the library?		Yes	No	N/A
14. SOM Library		☐ [107]	☐ [19]	☐ [46]
15. PHR Library		☐ [40]	☐ [7]	☐ [117]
16. GHS Library		☐ [45]	☐ [6]	☐ [122]

17. Comments:

[NA means I don't use it]
[Could use more study space, more group rooms. Bigger cubicle desks.]
[I feel that the study carrels are key to there being appropriate study space in the library. I think that without access to the 2nd and 3rd floor carrels, it would be difficult to find a place to study in the library.]
[The library in general is too small. The downstairs space is very cramped and there is not very much in the way of tables for studying. Additionally there is very little group studies.]
[There is plenty of space in the carrels, as well as tables downstairs, but most study rooms for group study would be helpful.]
[I love that I have a personal study carrel.]
[1-2 additional group study rooms would be very beneficial]
[Plenty of study rooms and group space available.]
[More study rooms at the SOM would be better, but the carrels are great.]
[No! There are not enough study areas especially for grad students since we don't have access to study carrels upstairs. Also, library regulations need to be tighter in regards to quiet study and cell phone use. To be perfectly honest I find the medical students to be annoying at best when they sit around gossiping in the library while others are trying to do work. I'd love to see them get shushed by librarians! These sorts of behaviors really emphasize the lack of suitable study space in the library.]
[I don't physically visit the library - use services by internet.]
[love the study carrels!]
[Study space situation at SOM library is much improved with group study rooms added in the new building.]
[Yes, but sometimes it can be a little cold in the library]
[need more study rooms - the only one with a window was converted into someone's office. It was really the only joy students had when coming to spend the majority of their lives studying.]
[Individual study space is fine, but sometimes it's tough to find enough group room space even if we spill over into B3.]
[We can always use more space, but as of right now, the space is adequate]
[Study space in not adequate during interviews.]
[The third floor carrels are an invaluable alternative for some students who prefer a smaller, more quiet study space.]
[For now there is enough space, although with a plan to grow the class and increasing graduate programs at the school, the group study rooms are in very high demand and with the imminent decrease of carrels available for medical students there will soon be inadequate study space.]
[Need more study rooms with tables]
[More group study rooms are always appreciated.]
[PH needs a couple more computer terminals]
[I rarely use the library for study, but on the occasions when I do, I have always been able to find a space. I appreciate the wireless access when working in the library.]
[I don't spend much time in the library per se, so I can't answer this question.]
[Yes, although a few more group study rooms would be nice.]
[Need more Study rooms. These fill up quickly, and are used for many other things (admissions, small groups) throughout the week.]
[It would be nice to have more small group rooms on the 2nd and 3rd floor.]
[I do not often choose to study in the library, but when I have tried, it seems that all of the little desks and all the study rooms are already taken. The study carols are probably still available, but I do not like studying in there.]
[I really like the study carrols but I also wish there were more open tables on the first floor.]
[Would like to have group work rooms]
[Study carrel space on second floor is adequate, but I would like more table spaces for studying. The basement study rooms do provide extra space, but those rooms are very un-welcoming, secluded, cold, and not a favorite study spot.]
[There are times that this is not true, and there are certain places that are less than conducive to studying, ie the basement.]

Are there adequate public workstations and printers in the library?		Yes	No	N/A
18. SOM Library		[117]	[14]	[42]
19. PHR Library		[33]	[17]	[114]
20. GHS Library		[52]	[1]	[118]

21. Comments:

Does the library provide space or common areas that facilitate the exchange of ideas and generation of knowledge?		Yes	No	N/A

22.	SOM Library		[123]	[8]	[43]
23.	PHR Library		[28]	[20]	[118]
24.	GHS Library		[42]	[8]	[122]

25. Comments:

[I am not sure the library would be the place for that.]
[NA means I don't use it]
[The libary should not be used to do this. This is what the classroom and hospital are for. The TVs in the libary are totally inappropriate for the space. They are distracting for students studying in the area around. They should have been placed in the lounge. The areas around the computers was always loud. This just adds to the noise due to congestion.]
[Especially with the addition of the TVs, I've noticed the common area is always crowded with students, either relaxing or discussing classes/assignments, etc.]
[But there could be some more study rooms for groups of students to use.]
[Recently-added downstairs 'lounge' space is great!]
[TVs in library are a distraction to studying]
[Study rooms are hard to come by, and the main study areas are frequently disturbed by noisy and inconsiderate students. Opening up some space in the upper floors of the IT section of the library may help remedy that.]
[I don't physically visit the library - use services by internet.]
[I'm still not really sure what the point of those big flat-screen tvs were... not many people come to the library to watch tv. Perhaps that money could have been used in a much more effective way. I'm guessing that, if the students had been polled, that would have been their consensus.]
[I have not yet had a chance to investigate the latest upgrades to common areas in the library.]
[We use the small group rooms for PBL.]
[Quiet atmosphere, no talking]
[The lounge on the first floor is great!]
[The study rooms are great, I only wish there were more of them.]
[Group study rooms are quickly filled when they're not being used for class purposes. The "open spaces" are too close to study areas to comfortably hold discussions without disturbing neighbors.]
[Though see above, as some of these areas could use modest refurbishment.]
[There is no such space in this library.]
[I use the online resources=--but others enjoy studying there]

Evaluate the quantity of the library's print and electronic books and journals and databases.		Poor	Fair	Good	Above average	Excellent	N/A
26.	PRINT - SOM Library	[0]	[8]	[30]	[41]	[52]	[41]
27.	PRINT - PHR Library	[1]	[6]	[18]	[12]	[14]	[114]
28.	PRINT - GHS Library	[0]	[3]	[13]	[14]	[25]	[118]
29.	ELECTRONIC - SOM Library	[1]	[9]	[20]	[28]	[83]	[30]

30.	ELECTRONIC - PHR Library		[0]	[7]	[10]	[9]	[23]	[114]
31.	ELECTRONIC - GHS Library		[2]	[4]	[12]	[11]	[35]	[107]

32. Comments:

[NA means I don't use it]

[I have not used these resources extensively, but when I have used them I have found them to be quite good.]

[The libraries selection of journal subscriptions is VERY LIMITED. There have been MULTIPLE occasions in which there are not journal subscriptions to major journals I am trying to access. Additionally, when there are journals in which there is not a subscription, there is not an easy way to get an inter-library transfer. I believe it costs money and will take a long time. Improvement in the degree of subscription and interlibrary transfer protocol is necessary.]

[The SOM library really needs to increase the number of journals the students can access! I understand that the subscriptions are expensive, but too often I find myself using Interlibrary loan for articles that are less than 10 yeas old. It would be great if we could access more content! For example, there are some great journals that are under Karger Publishing that we are not able to access. Also, using Ovid gateway to get to journals is a huge hassle!!! I'm not sure if the library has any control over that, but if so it really needs to change. Quite often it is near impossible to get to the article you want even though TD Net indicates we can get it, very frustrating! On a side note, the Interlibrary loan system is easy to use and so far has been quite convenient. I especially like the electronic delivery option, thanks!]

[The electronic journal system has greatly improved over the past 2-3 years! It is now excellent.]

[Having recently come from GHS, it seemed like there were a lot more direct links to articles there, as opposed to here at PHR. When I call the PHR library, they are usually able to get me the article online. Several times when there are links, I am still unable to retrieve the full article without paying. As a USC and PHR employee, I wonder if I just don't know some passwords that I legally have access too.]

[If interlibrary loan articles were free, the vast majority of deficits in the USC library system wouldn't matter. I'd even be willing to pay a small graduate student fee to help cover this cost even though most universities offer this service free of charge.]

[I would like to be able to access UpToDate at the SOM library.]

[Any attempt to integrate access to electronic holdings of the SOM library and the USC libraries would be very helpful. (eg. PubMed links etc.)]

[not enough review books or electronic resources, but it is improving, also not enough audiovisual materials]

[Personally, I would rather have excellent electronic coverage and lower quantity in the print department than the reverse. I really appreciate the chance to look at papers in color and with searchable text on my office computer. It is also refreshing to find that when I do a pubmed search and come across a paper in a journal I would never expect us to take - it turns up to be in one of the collections we subscribe to electronically. It is so nice to get instant gratification rather than wait for an ILL. A brief review of my ILL request history indicates that the number of requests has declined rapidly in the last few years - I think this is because so many journals are now a part of our electronic collections.]

[I really don't use the print resources.]

[We do not have full access to MANY journals. This makes it really difficult to do research. I end up using the articles that I can get the full text for, not necessarily the ones that would be the most helpful for my study.]

[more electronic books on various subjects would be helpful.]

[i never use the print journals so i don't know if they're adequate or not]

[The only electronic resource that I have ever used through PHR is "UpToDate." All other

Evaluate the quality of the library's print and electronic books and journals and databases.		Poor	Fair	Good	Above average	Excellent	N/A
33. PRINT - SOM Library		[1]	[3]	[34]	[31]	[63]	[41]
34. PRINT - PHR Library		[0]	[5]	[11]	[14]	[20]	[114]
35. PRINT - GHS Library		[1]	[0]	[12]	[13]	[29]	[119]
36. ELECTRONIC - SOM Library		[0]	[4]	[20]	[32]	[84]	[31]
37. ELECTRONIC - PHR Library		[0]	[3]	[10]	[12]	[27]	[113]
38. ELECTRONIC - GHS Library		[2]	[0]	[11]	[16]	[33]	[108]

39. Comments:

copies physically in the library.]
[Print material is often fairly old, however a huge amount of electronic material is more than
adqueate for every topic I have had to address.]
[Dx plain is awesome]
[see above]
[I have not looked at the print resources]

Evaluate the <u>accessibility</u> of the library's print and electronic books and journals and databases.		Poor	Fair	Good	Above average	Excellent	N/A
40. PRINT - SOM Library		[0]	[4]	[32]	[29]	[68]	[40]
41. PRINT - PHR Library		[0]	[1]	[11]	[14]	[22]	[116]
42. PRINT - GHS Library		[1]	[1]	[9]	[14]	[29]	[119]
43. ELECTRONIC - SOM Library		[1]	[8]	[20]	[23]	[90]	[29]
44. ELECTRONIC - PHR Library		[1]	[5]	[9]	[12]	[28]	[111]
45. ELECTRONIC - GHS Library		[2]	[2]	[12]	[9]	[37]	[109]

46. Comments:

[NA means I don't use it]
[not a practical drive for me to go to the som library. i am based near phr.]
[i am not anywhere near the library. hence not accessible for me]
[see previous comment]
[I'd say about 5-10% of the time an article 'available at SOM online' actually isn't, or at least not
without following a maze of links.]
[Off-campus proxy access is very helpful.]
[I find the electronic database convenient, easy to use, readily accessible from off campus, and
broad coverage. Hence, I rarely visit the paper collection. My ILL requests have always come
through quickly (within 1-2 days).]
[I really don't use the print resources.]
[It is difficult to set appropriate steps to get access to UpToDate and other PHR resources when
outside of the facility.]
[I feel that the electronic journal collection would be a bit better if it carried some of the earlier
editions of various journals.]
[cumbersome to access elactronic]
[?????????]
[Access from home is extremely slow, frustrating, and sometimes it seems to be impossible to
access a journal that is listed.]
[I have been very frustrated trying to access USC's material on multiple occasions (see below).]
[For the ones we have subscriptions for, things are OK.]
[see above]
[I would like access through citrix]

47. Evaluate the ease of using the School of Medicine Library's electronic databases, e-books, and e-

journals remotely (from your home or when you are away from library).

○ [6] Poor

○ [18] Fair

○ [36] Good

○ [47] Above average

○ [69] Excellent

48. What additional materials, services, or policies would improve your access to library resources?

[It would be nice if there were more study tables and a little more room to study.]
[Expanded access outside of biomedical sciences (the Cooper collection, for example).]
[Complete (no cost to individual) access to all USA and European electronic health-related journals.]
[Additional subscriptions to electronic journals.]
[none]
[additional journal subscriptions, make the literature searches in som library vs other usc branches more converged (ie, not having to go back and forth to find an article)]
[I have never had any problems with accessing needed resources.]
[some of the electronic suppliers have difficult websites. wish you didn't have to enter passwords at JAMA and New England jouranl]
[Up-to-date at the SOM would be nice]
[Improved access from away locations. Faster turnaround when material is unavailable. Acta Obstet Gynecol Scand, Renew Lancet after 2006 (this is a major world wide journal), Am J Perinatology,]
[I honestly can't think of anything that hasn't been provided to us.]
[I prefer to directly print entire articles on line. I think my access is limited by my own ignorance of some sign-ons and passwords that I probably should have access to.]
[A generally wider variety of journals with subscriptions Free interlibrary loan Better off-campus proxy service so you don't have to have a USC IP to access certain journals]
[PHR's staff does not seem as knowledgeable as SOM's.]
[UpToDate access]
[I have difficulty accessing journals]
[The ability to access Up To Date off campus would be most helpful.]
[difficult to acccess SOM library on line resources from home and work at PH site- this is a recurrent problem, ovid and pub med do not link correctly, making it almost impossible to download the online journals , very frustrating !!]
[If the library plans to "provide space or common areas that facilitate the exchange of ideas and generation of knowledge?" the ability to meet informally with a cup of coffee etc would be nice - we do not such have a general public venue on the SOM campus.]
[Subscribe fully to more journal accessing databases.]
[tutorials that were short reminders for each program]
[restricting computer use to only faculty and students. folks from the VA who come and use the computers for personal use (i.e. "surfing the internet") often reduce the number of available computers for students to use. the new print system is very good but i still have a major problem being charged for printing. i receive $80 of printing a year from the school and pay the school $60,000 a year in tuition. this is in no way a fair balance (it is also not a fair balance for in-state students who pay $20,000 a year in tuition)]
[I think the only difficulty in accessing what the library has to offer relates to user(student, faculty, staff) education on the different search tools. Prior to getting training in classes as a med student I was very hesitant to try and use the resources due to sheer volume and complexity.]
[Access to UpToDate from anywhere: home, school, the hospital, halfway across the globe, etc...]

[In order to access the electronic databases, a person has to be connected to the School of Medicine Server. That is difficult for the students who study in other places. Maybe access via a password would word better.]
[UptoDate access, more electronic journal access.]
[We have had ample instruction on how to use the electonic resources. With that training, using the resources becomes like second-nature.]
[n/a]
[I know that students gained the ability to send documents form their laptops to the library printers if you were in the SOM internet zone. But we were never officially told how...perhaps send out a campus-wide email with instructions, have a link on the main USCSOM webpage, or post written instructions in the library.]
[Allow us to pay a yearly fee to continue to access the SOM library after graduation.]
[The logon passwords to print do not always work. It is a problem on the weekends when there is noone in office to reset them.]
[Need more information about access and what is available]
[Additional journals]
[hard to interface with MAC computersystems ovid was an easier search engine]
[An on-line tutorial on accessing on-line journals from home would make the process much easier.]
[e-Journals, e-Journals, and more e-Journals]
[I feel like access is excellent]
[i have had no problems with access of SOM database from gville. I use it everyday.]
[Laptop.]
[see above]